### MARKET SUPPLEMENT PROGRAM

# Report of the Market Supplement Review Committee

Physical Therapist (Degree and Senior Levels)

#### **OBJECTIVE**

The objective of the Saskatchewan Market Supplement Program is to ensure that Saskatchewan health care employers can attract and retain the employees required to provide appropriate health care services to the people of Saskatchewan.

This program is designed to address specific skill shortages by use of a temporary market supplement to attract and/or retain qualified employees. The program is designed to ensure that temporary market supplements respond to valid labour market criteria to address recruitment and/or retention pressures.

#### **OVERVIEW**

The Market Supplement Review Committee (MSRC) reviewed updated documentation submitted in the annual review process regarding the market supplement for the Physical Therapist classification. The initial market supplement report was released by the Market Supplement Review Committee on August 6, 2002 and implemented on October 16, 2002. The market supplement rate of pay for Physical Therapists was increased in February 2006, September 2010 and November 2013. This latest report is to be considered as part of the on-going review of the market supplement process for this classification.

There were 12 health regions that reported to this analysis of Physical Therapists. Physical Therapists are members of HSAS.

#### Role of a Physical Therapist:

Physical Therapists (PT's) work collaboratively to enhance clients/patients abilities within environments and communities in which they live and work. They provide preventative, diagnostic and therapeutic services aimed at maximizing function and helping people achieve their highest quality of life through physical movement. Also, individualized treatment of an injury or disability based on scientific knowledge, a thorough assessment of the condition, environmental factors and lifestyle is provided. The major areas of client/patient programs that are supported by physical therapists may include neurological, musculo-skeletal and cardio-respiratory. Physical Therapists assess and treat patients in a number of inpatient and outpatient settings. There are both generalist skills required as well as highly specialized skills dependent upon the setting and the patient group.

#### Qualifications:

The Physical Therapist Program at the University of Saskatchewan is a Masters level program. The University of Saskatchewan graduate approximately 40 Physical Therapists per year. Other Physical Therapy programs in western Canada are located at the University of Manitoba, the University of Alberta, and the University of British Columbia.

Information regarding budgeted positions and vacancies is provided in the following table:

Table 1- Physical Therapist – Budgeted and Vacant Positions (November, 2014)

Health Regions	Number of Budgeted Positions (As of November 2014)		Number of Vacant Positions (As of November 2014)		% Vacancy	
	Full-Time	Part-Time	Full-Time	Part-Time	Full-	Part-
					Time	Time
Cypress	5	1	0	1	0	100%
Five Hills	7	2	0	0	0	0
Heartland	2	1	0	0	0	0
Keewatin Yatthé	2	0	0	0	0	0
Kelsey Trail	10	3	0	1	0	33%
Mamawetan Churchill River	2	3	0	1	0	33%
Prairie North	15	4	0	1	0	25%
Prince Albert Parkland	12	4	2	1	16.7%	25%
Regina Qu'Appelle	63	20	2	0	3.1%	0
Saskatoon	78	41	5	0	6.4%	0
Sunrise	14	0	3	0	21.4%	0
Sun Country	9	2	0	0	0	0
TOTAL:	219	81	12	5	5.4%	6.1%

#### **ANALYSIS**

The MSRC discussed the Labour Market Criteria as required by the Market Supplement Program framework.

**SERVICE DELIVERY IMPACTS:** (Employers were asked to provide information that addresses current service delivery impacts resulting from staff shortages, potential staff short term service delivery impacts, potential long term service delivery impacts and options for alternative service delivery models).

Twelve health regions participated in this review. Eight regions reported minor service issues and four reported moderate issues related to recruitment and retention such as longer wait lists.

**VACANCY RATE ANALYSIS:** (Employers were requested to provide information about the frequency and timing of vacancy occurrences {i.e., seasonal vacancies; do the vacancies always follow an event; etc.} and to identify trends that may affect recruitment/retention efforts).

Participating regions reported a total of 12 vacancies for an overall rate of 5.4%, which is the second lowest vacancy rate reported since 2002.

Some regions have reported recruiting times ranging from six months to two years. One region reported recruiting time for urban positions as being two to three months, and rural recruiting time as being up to a year.

Temporary vacancies can be difficult to fill, especially for rural employers.

Table 2 – Physical Therapist - Budgeted and Vacant Position Comparisons (2002 to 2014)

Physical Therapist Classification	Number of Reported Budgeted Positions		Number o Vac Budgeted	% Vacancy		
	Full Time	Part Time	Full Time	Part Time	Full Time	Part Time
2002 Totals	164	80	39	9	24%	11%
2003 Totals	158	72	18	2	11.3%	2.7%
2004 Totals	145	78	11	7	7.5%	8.9%
2007 Totals	152	73	8	5	5.2%	6.8%
2008 Totals	152	68	13	3	8.5%	4.4%
2009 Totals	159	91	15	10	9.4%	10.9%
2011 Totals	192	95	15	6	7.8%	6.3%
2012 Totals	193	80	25	2	12.9%	2.5%
2014 Totals	219	81	12	5	5.4%	6.1%

<sup>\*</sup>Disclaimer: Data reported in Table 1 and/or Table 2 may be as a result of different employers reporting year to year.

There was no MSRC report in 2013 as the MSRC recommendation in 2012 was referred to adjudication and subsequently again later that year before a final award with a new market supplement rate of pay was ultimately determined in November 2013.

**TURNOVER RATES:** (Employers were asked to provide local analysis of reasons for leaving and trends that may be emerging. They were also asked to provide annual turnover {loss of employees to other competitor employers} ratio to the existing staff complement {budgeted positions} in the given occupation.).

Of the regions that track and report turnover, the following data is reported:

- Last 12 months 24 (change of occupation; moved to casual position; other employment; family/domestic reasons; dissatisfied with work environment; retirement; relocation)
- Previous 12 months 7 (other employment; family/domestic reasons, retirement).

**RECRUITMENT ISSUE ANALYSIS:** (Employers were asked to provide information such as length of recruitment times, training investments, licensing issues, supply and demand issues, etc., as well as information that would identify trends that may affect recruitment and/or retention efforts).

Health regions reported moderate recruitment efforts for the Physical Therapist classification. Some of the typical recruiting and retention efforts include advertising; attending career fairs; relocation allowances; offering practicums and bursaries to students; and training and educational opportunities for existing employees.

Health regions have reported that successful hiring of new graduates is largely dependent upon the timing of the new graduating classes each year. For instance, summer months typically see a larger number of vacancies than other times of the year.

Some rural regions have noted it is difficult to compete with the larger, urban regions when recruiting due to the attractions of a larger centre rather than pay rates. Other regions reported that their main competition when recruiting is the private sector.

**SALARY MARKET CONDITIONS**: (Employers were asked to identify situations where their salary levels are lower than other employers that they would expect to recruit employees from or other employers that recruit their employees. This may be local, provincial, regional, national or international depending on the occupation group and traditional recruitment relationships. Cost of living considerations may or may not be appropriate to factor into market salary comparisons).

The MSRC reports the following market conditions for Physical Therapists:

- Saskatchewan health regions minimum \$33.059/hour, maximum \$40.530/hour, 5 steps. Effective September 26, 2012.
- Alberta health regions minimum \$36.12/hour, maximum \$48.08/hour, 9 steps. Effective April 1, 2014.
- British Columbia health regions minimum \$30.87/hour, maximum \$38.42/hour, 6 steps. Effective April 1, 2014.
- Manitoba health regions minimum \$29.034/hour, maximum \$33.656/hour. Effective April 1, 2012.

#### **CONCLUSIONS & RECOMMENDATIONS:**

Considering the labour market criteria under the provincial framework, the Market Supplement Review Committee makes the following conclusions:

- The majority of health regions participating in the review reported minor service delivery issues, while three reported experiencing moderate issues.
- A total of 12 permanent full-time vacancies were reported.
- Health regions report recruitment and retention issues resulting from competition with the private sector or the larger, urban regions.

Having reviewed the information as provided by employers and considering the labour market criteria, the Market Supplement Review Committee recommends to maintain the current market supplement.

#### **APPENDIX A**

## **Market Supplement Consideration Request – Physical Therapists**

## **Employer Respondents**

- 1. Cypress Health Region
- 2. Five Hills Health Region
- 3. Heartland Health Region
- 4. Keewatin Yatthé Health Region
- 5. Kelsey Trail Health Region
- 6. Mamawetan Churchill River Health Region
- 7. Prairie North Health Region
- 8. Prince Albert Parkland Health Region
- 9. Regina Qu'Appelle Health Region
- 10. Saskatoon Health Region
- 11. Sunrise Health Region
- 12. Sun Country Health Region